

SelectCare

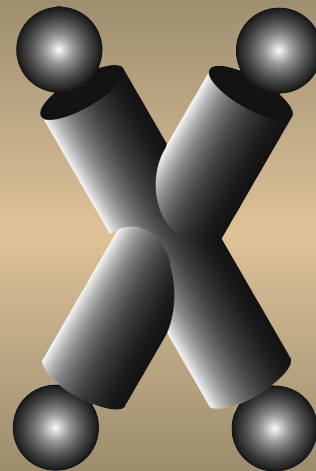


Software Updates

Hardware Warranty

Priority Support

Media Analysis



UPDATES, WARRANTY, SUPPORT

All DCA products are covered under a one-year warranty plan (including software updates) from the date purchased. Once the warranty has expired, DCA offers SelectCare maintenance plans.

Two Plans Are Available:

Software Updates Only

- Access to y and z software updates (x.yz)
- Priority media analysis
- Priority feature requests for future releases

Full Coverage

- Access to y and z software dates (x.yz)
- Priority media analysis
- Priority feature requests for future releases
- Hardware replacement in the event of failure
- Available on-site support

DCA SelectCare gives you the flexibility to select from a wide array of options for extended warranty support of DCA's leading edge hardware and software products. No matter which SelectCARE offerings you include in your total support plan, they can all be wrapped into one easy-to-understand contract, with one easy-to-understand invoice.

Advantages of SelectCare

- More up-time on DCA systems
- Fewer business interruptions
- Faster return on investment
- Software Updates
- Board Replacements
- Hardware and Software services on a single contract
- One invoice for easy reconciliation
- Price protection and billing options that make it easier to plan and budget services expenses

Additional comprehensive support is available to DCA customers on SelectCare on the DCA website. Our Downloads section includes software downloads, patches, service packs and hotfixes, recent Release Notes, and all recent manuals. It is a 24 hour a day location for you to get the latest software or information, when you need it.



Contact Us

For more information on products with the DiscTag Enabled Workflow, contact your Account Manager:

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